

Making A Difference

Stories From Our Crisis Support Centre

Making a Difference: **Robin Wheatley**

In 2025, we honoured Robin Wheatley with the Behind the Scenes Volunteer Recognition Award for her contribution to our Crisis Support Centre. With an incredible 40-year association with Lifeline Northern Beaches, Mosman to Kirribilli, Robin has quietly and diligently supported our mission in countless ways.

Most recently, Robin undertook the mammoth task of digitising our Centre's paper records—an essential part of our digital transformation. This involved manually moving hundreds of folders, coaxing fragile documents through the scanner, and ensuring the integrity of our records. Her work, though largely invisible to others, is foundational to our future operations and environmental sustainability.

Robin's cheerful humour and infectious laugh make her a joy to work alongside. Her dedication exemplifies the spirit of Lifeline: compassionate, resilient, and quietly powerful.



Making a Difference: **Will Deer**

Will Deer was chosen for the Above and Beyond Volunteer Recognition Award for 2025. After losing five friends to suicide, Will trained as a Crisis Supporter, turning personal grief into a commitment to help others. Taking shifts on the phones, Will is sought out by his peers for encouragement, due to his calm presence and thoughtful approach.

Will is active in the Vipers Run Club, raising awareness around men's mental health, building a community culture where men feel safe to speak up and support one another. He also shares his personal story at community events on behalf of Lifeline Northern Beaches, Mosman to Kirribilli and contributes to our storytelling and fundraising efforts.

Through his leadership, energy, and generosity, Will has strengthened the partnership between Lifeline Northern Beaches, Mosman to Kirribilli and the Vipers. His commitment continues to make a real difference - on the phones, in the community, and in the lives of those around him.

